**IT Consulting Services Offered**

**Program & Project Management**

* IT Program & Portfolio Management (Agile, Waterfall, Hybrid)
* Project Planning, Execution & Governance
* Cross-Functional Team Leadership, Mentoring & Stakeholder Engagement
* Budgeting, Financial Forecasting & Cost Optimization Strategies
* Agile, Scrum & Traditional Project Management Methodologies
* Digital Innovation & Technology Roadmap Execution
* Business Process Improvement & Change Management

**Business & Operational Excellence**

* Enterprise IT Strategy & Governance
* Business Process Reengineering & Optimization
* IT Cost Control, Financial Planning & Forecasting
* Service Utilization Metrics, KPIs & Performance Management
* Regulatory Compliance (HIPAA, GDPR, COBIT, ITIL) & Corporate Governance
* Corporate Policy Development, Risk Management & Governance Frameworks

**Data Analytics & Business Intelligence**

* Advanced Data Analytics & Predictive Modeling
* Business Intelligence (BI) & Performance Dashboards
* Database Architecture, Optimization & Management
* Root Cause Analysis & Data-Driven Decision Making
* Statistical & Quantitative Analysis for Performance Improvement and Strategic Insights

**IT Strategy & Enterprise Architecture**

* IT Infrastructure Planning, Design & Optimization
* Enterprise System Development and Integration
* Data Governance, Cybersecurity, Risk Management & Compliance (ITIL, COBIT)
* IT Service Management (ITSM) & Digital Transformation
* Process Automation & Enterprise-wide Technology Roadmap

**Network Services**

* Network Services Billing Systems Development and Support
* Infrastructure Strategy (Fiber Optics, FTTH, IoT Integration)
* Network Services Optimization & Cost Reduction
* Cost Control, Risk Mitigation, Revenue Assurance & Compliance
* Vendor Management, SLA Governance & Contract Negotiation
* Customer Care & Advocacy

**Technical Proficiency**

* **Operating Systems:** Windows, Linux/Unix, MVS
* **Programming & Scripting:** Python, SQL, PL/SQL, .Net, SAS, awk, Perl, R
* **Databases & BI Tools:** Oracle, MySQL, SQL Server, MS Access
* **Project & Reporting Tools:** Asana, Crystal Reports, CA Erwin, Visio, MS Project, MS Excel